





# Health, Wellbeing and Emotional Wellbeing Support for Children in Surrey

### Guide for Parents and Carers, September 2020

Your child's health and wellbeing is important to us and now more than ever we want to ensure you know how to access the right advice, guidance and support for your family at the right time. This brief guide aims to summarise the key resources available to help maintain your child's wellbeing and address any emotional needs.



If your child is unwell or has an injury and you are not sure what to do call NHS 111. They are available 24/7 and will get you the right support and help.

Visit <u>WWW.NHS.UK</u> to find information and advice on health conditions, symptoms, healthy living, medicines and how to get help.

It's still important to get help from your GP if you need it. Contact your surgery for advice.

#### In an emergency always call 999

# **Family Information Service**

Information and signposting service for families with children aged 0 – 19 in Surrey covering childcare, education, family finance and wellbeing plus COVID-19 resources. <u>www.surreycc.gov.uk/people-and-</u> community/families

# **Family Community NHS Services**

**Children and Family Health Surrey** is your local NHS service providing health and care services for families with children aged 0 - 19.

Health visitors, community and school nurses and therapists provide advice and care for health and wellbeing concerns. Contact their advice line for advice on all aspects of child health, development and parenting or visit the website for useful and practical information.

0 – 19 Advice line: 01883 340 922 8am-5pm Mon-Fri exc Bank Hols

#### www.childrenshealthsurrey.nhs.uk



# **COVID-19 & Returning to School**

Surrey County Council has a dedicated web page with information on returning to school this autumn and how to stay safe. <u>www.surreycc.gov.uk/people-and-</u> <u>community/emergency-planning-and-</u> <u>community-safety/coronavirus/schools-and-</u> childcare

#### **Every Mind Matters**

Advice for parents and carers on looking after your child's mental health and self care videos for young people:

www.nhs.uk/oneyou/every-mind-matters



#### **Young Minds**

Useful tips and ideas for how to support your children with worries or mental health problems:

youngminds.org.uk/find-help/forparents/supporting-your-child-during-thecoronavirus-pandemic/

#### **MindEd for Families**

Advice and information from specialists and parents to help you understand what problems occur and what you can do best to support your family: <u>www.minded.org.uk</u>

#### Childline

Counselling service for children and young people available any time via phone or online:

# childline

ONLINE, ON THE PHONE, ANYTIME childline.org.uk | 0800 1111

# Free Online Parenting Guides: Children and Teenagers

Online guides to help you understand your child's emotional development to improve your relationship. Each guide has around 10 sessions of roughly 20 minutes each, there are activities that can be carried out between sessions: <u>childrenshealthsurrey.nhs.uk/services/</u> <u>free-online-guides-families</u>

#### **Surrey Wellbeing Parenting Facebook Page**

Plenty of ideas and tips to help you meet the emotional and developmental needs of your children right now. <u>www.facebook.com/Surrey-</u> <u>Wellbeing-Partnership-103386114667958</u>

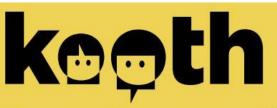
The Surrey Wellbeing Partnership is a group of voluntary sector organisations working together to help improve the wellbeing of Surrey children, young people and families. Contact your school to see if there is a charity working with your school.

#### **Qwell for SEND Children**

Online emotional wellbeing support for parents and carers of children and young people with special educational needs and disability in Surrey: <u>www.qwell.io</u>

#### Kooth.com

Online mental wellbeing support for children from 10 years upwards in Surrey including a virtual chat with a trained member of the team. www.kooth.com



Free online counselling support for young people!

# **Getting More Help**



Talk to your child's teacher or the Special Educational Needs Co-ordinator at their school if you have any concerns about your child.

There is also a team of education, health and wellbeing staff linked to every school in Surrey. They are here to support your child with emotional wellbeing and mental health concerns. Your initial point of contact is either your School Nurse, Primary Mental Health Worker or Educational Psychologist. They will be able to refer your child on to other services with your permission if necessary.

You can watch brief introductory films on each of the health and wellbeing teams available in Surrey schools on the <u>Healthy Surrey website</u>.

#### **School Nurses**

The School Nursing Team promotes physical health and emotional wellbeing in schools and the community. This includes anxiety, self harm, bereavement, sleep issues, illnesses, sexual health, healthy eating, exam stress and bullying.

**Contact your School Nurse** through your child's school or via the 0 - 19 Advice Line on 01883 340 922 (Mon-Fri, 8am-5pm)

#### **CAMHS Primary Mental Health Workers**

This Team supports children and young people when they begin to feel emotionally or mentally unwell, helping to build resilience and improve wellbeing to reduce the chances of problems becoming more serious.

**Contact your Primary Mental Health Worker** though your child's school or via the CAMHS Single Point of Access on 0300 222 5755 (Mon-Fri, 8am-8pm, Sat 9am-12pm)



#### **Educational Psychologists**

Educational psychologists can support your child if you're concerned about their emotional well being. They focus on problem solving, providing information and signposting.

**Contact your Educational Psychologist** through your child's school or via the consultation line in your local area from 1-4pm each Wednesday: North East Surrey: 01372 833588 South East Surrey: 01737 737777 North West Surrey: 01483 518130 South West Surrey: 01483 517179

Your child can text a School Nurse directly to chat confidentially about things that are troubling them: ChatHealth 07507 329 951, for 11 - 19 year olds